



Service Agreement and Information for Bridal Makeup

Congratulations on your upcoming wedding! Many thanks for contacting me and your interest in my providing the makeup services for your special day. I can assure you I will do everything within my role as Makeup Artist to ensure you look and feel your most beautiful.

I am sure you will have signed many contracts and agreements with caterers, venues and dress shops leading up to the main event and this document is no different so both parties have clarity as to what the agreement entails. Some of the language used in this agreement is intentionally light hearted however the agreement is important for both you and I, to ensure all runs smoothly.

Getting to know you....."The Trial"

This is the part where we get to meet and you tell me all about you. This is your opportunity to ask as many questions as you wish and to try the makeup you will hopefully be wearing for your big day. I have a very relaxed and down to earth approach and pride myself on building a good relationship and communication with my clients. I will be led by you as to what you are comfortable with makeup wise and I will advise you as to what will enhance you and make you look your best both in person and on your wedding photos.

It is extremely advisable to book your trial well in advance of your wedding date as many brides book over a year in advance and no wedding date can be secured until the deposit is paid.

I only use what I consider to be the "gold standard" in cosmetics based on my years of industry experience. All of the products I use are hypo-allergenic and suitable for sensitive skin. The Trial is however an excellent way to try the products I will be using on you for your wedding and ensuring any rare issues with sensitivity can be addressed.

Your trial will cost £50 if attending your appointment at House of Hair Hostess in Solihull and last approximately an hour, there may be an additional charge for home calls and these are subject to my availability however we can discuss your requirements should you wish.

Usually it will just be your makeup which is trialed however should any of your bridesmaids or other members of your party wish to have a trial also the cost is as above per person.



Payment for the trial is required either by bank transfer before the trial or cash on the day for all members of the party who are having a makeup trial for your wedding.

Making it official..... "The Agreement"

Should you decide to proceed with hiring me for your wedding makeup, this contract outlines an agreement and all contractual obligations between me, James McKnight – Makeup artist, here referred to a JMMA and yourself here referred to as "The Bride".

Please note: Due to the demand for my makeup services, if the deposit for your wedding is not received within 7 days of your trial being completed the date of your wedding cannot be held and will be offered to other brides. Please see "Payment Terms" for more information.

JMMA agrees to perform these services for The Bride and wedding party under the terms and conditions set forth in this contract.

All about us..... "Relationship Of Parties"

JMMA is not to be considered an agent or employee of The Bride for any purpose. The parties intend that an independent contractor relationship will be created by this contract. The Bride is interested only in the results to be achieved; the conduct and control of the work will lie solely with JMMA.

What I will do for you..... "Responsibilities of JMMA"

- *Make you look gorgeous!!!*
- *Both myself and any assistants I use shall provide Services with reasonable care and skill.*
- *I shall perform the Services promptly on the date and time agreed.*
- *If I cannot perform the agreed upon services due to unforeseen circumstances or any other cause beyond my control, any and all payments excluding trial makeups shall*



be returned to the client with the understanding that there will be no further liability with respect to the agreement.

- *I will use my own products\kit in the provision of the Services unless specific products have been pre-agreed with The Bride or other members of the wedding party due to sensitivities etc.*
- *I will arrange means of transport and have my own mobile phone but may claim legitimate expenses subject to prior agreement.*
- *I will use high quality professional materials and recreate the agreed makeup based on "The Trial" I do however reserve the right to, at my discretion, substitute products for similar colours, textures etc depending on the circumstances of the day, and also to be in accordance with best hygiene practices and "use by" dates of product.*

What I need from you..... "The Bride's Responsibilities"

- *Sit back, relax and enjoy your day!*
- *The Bride agrees to pay Fee in accordance with Payment provision*
- *The Bride is responsible for JMMA's fees, parking and travel fees if applicable*
- *The Bride agrees to immediately inform JMMA regarding any sensitivities or allergies they or any other member of the wedding party may have to any types of makeup products or cosmetics both before, or after "The Trial". JMMA is not responsible for any liability for complications arising from the unlikely event of potential reactions or sensitivities.*
- *The Bride agrees a suitable work space will be provided at the venue where the makeup is taking place including space to lay out products and equipment and suitable lighting.*
- *The Bride agrees that I may use any photos sourced from the trial or wedding for promotional and/or marketing activities.*



Payment Terms;

Following "The Trial" a deposit of 50% of the total booking fee is required to be paid within 7 days to secure the date. Until the deposit is received no wedding date will be secured. If the deposit for the wedding date is not received within 7 days of "The Trial" the date will be released to other brides. Payment can be made by cash on the day of "The Trial" or by bank transfer, cheques are not accepted.

No additional makeups other than those pre agreed will take place on the day of the wedding except with prior agreement from JMMA. Additional makeups on the day are payable on the day in cash at a cost of £60 per person.

The remaining balance of the wedding package is to be made no later than the morning of the wedding either by bank transfer or cash.

Should another makeup artist be present to do makeup services for other members of the bridal party, JMMA will not alter, enhance or otherwise improve the work of said artist if the attendant is unhappy with the service they have received. It is the responsibility of any professional Makeup artist to ensure their clients are happy and it would be a conflict of interests for JMMA to correct another artists work.

Cancellations Policy;

In the highly unlikely event of the booking being cancelled please be advised of the following.

- Deposits are non-refundable unless the booking is cancelled by JMMA.*
- The full balance remains payable if the booking is cancelled by the client less than 2 weeks before the agreed wedding date.*
- The full balance remains payable if any member of the bridal party decides against having their makeup done less than 2 weeks before the agreed wedding date. – JMMA will waiver this at his total discretion*

By paying your deposit you agree to be bound by the terms of this agreement.



That's all folks! "Summary of agreement"

This agreement represents all the terms and conditions agreed upon by the parties. No other understanding or representations, oral or otherwise, regarding the agreement shall bind any of the parties.

I recognize that your wedding day will be one of the most memorable days of your entire life. It is my pleasure to help make this a fun and unforgettable experience for both you and your wedding party, and of course to make you look and feel your very best!

I wish you and your new husband much love, health, and happiness for your future.

With very best wishes,

James